

## Schedule of Pricing

## Option II

<b>Set-up charge (one time charge):</b> <i>Includes training and all account programming.</i>	\$100.00
The following charges are billed every four weeks:	
<b>Base charge:</b>	\$79.95
<b>Live operator minutes included in the base charge:</b>	<b>60</b> minutes
<b>Additional live operator time (overages):</b>	\$1.15 per min.
<b>Holiday charge (7x per year):</b>	\$10.00
<b>Patching calls:</b> <i>connecting you to your caller or vice versa</i>	\$.99 per patch + \$.12 per minute
<b>Long distance toll charges:</b>	No Charge
<b>On-going programming changes:</b>	No Charge
<b>Account management:</b>	No Charge

## Optional Services

*Check the box next to the optional services you would like to use.*

<b>Informational greeting:</b> <i>(Prescreening announcements - reduces agent's time)</i>	\$.12/minute	( )
<b>Voice mail-box:</b> <i>(Allows callers to leave confidential messages - reduces agent time)</i>	\$10.00 per box	( )
<b>Fax and/or e-mail messages:</b> <i>(Reduces agent and staff time)</i>	\$9.95	( )
<b>Additional call-forwarding number:</b>	\$5.00 per number	( )
<b>Text messaging to cellular phones:</b>	\$10.00 per phone \$50.00 to cover >5 phones	( )