

## Schedule of Pricing

## Option I

**Set-up charge (one time charge):**

\$100.00

*Includes training and all account programming.*

The following charges are billed every four weeks:

**Base charge:**

\$49.95

**Live operator minutes included in the base charge:**

**30** minutes

**Additional live operator time (overages):**

\$1.25 per min.

**Holiday charge (7x per year):**

\$10.00

**Patching calls:**

\$.99 per patch +

*connecting you to your caller or vice versa*

\$.12 per minute

**Long distance toll charges:**

No Charge

**On-going programming changes:**

No Charge

**Account management:**

No Charge

## Optional Services

*Check the box next to the optional services you would like to use.*

**Informational greeting:**

\$.12/minute ( )

*(Prescreening announcements - reduces agent's time)*

**Voice mail-box:**

\$10.00 per box ( )

*(Allows callers to leave confidential messages - reduces agent time)*

**Fax and/or e-mail messages:**

\$9.95 ( )

*(Reduces agent and staff time)*

**Additional call-forwarding number:**

\$5.00 per number ( )

**Text messaging to cellular phones:**

\$10.00 per phone ( )

*\$50.00 to cover >5 phones*